

April is Safe Digging Month

As construction season ramps up, you may notice brightly colored flags appearing across neighborhoods and job sites. While they might seem random at first glance, these markers play an important role in keeping projects safe and on track.

Each flag is part of a color-coded system used to identify what lies beneath the ground—everything from electric cables and natural gas pipes to communication cables. By clearly marking underground utilities, these flags help protect workers, homeowners, and the surrounding community, while also preventing costly delays, damage or injury.



RED	ELECTRIC	GREEN	SEWER/DRAINAGE
YELLOW	GAS, OIL, STEAM	PURPLE	RECLAIMED WATER
ORANGE	COMMUNICATIONS	PINK	SURVEY MARKS
BLUE	POTABLE WATER	WHITE	PROPOSED EXCAVATION

Planning a project that involves digging? Before you get started, remember that Massachusetts law requires a quick call to 811 at least 72 hours in advance. This free service ensures that underground utilities are properly marked, helping you dig safely and avoid potential hazards.

Once flags are placed, it's important to leave them undisturbed for the duration of your project. They're there for everyone's safety—and a key step in keeping construction moving smoothly.

Consider scheduling a home energy audit this spring for a fresher, more efficient home. Visit wgeld.org/promo/rebates to complete a form or call 844-403-7960.

Major storms may cause extended power outages. Keep your family and home safe by being prepared. Visit our Storm Safety page to learn more.

WG+E
WESTFIELD GAS + ELECTRIC
whip city fiber

Customer Service: (413) 572-0100
Emergency Response: (413) 572-0000

www.wgeld.org

spring
2026



powerline



WESTFIELD GAS + ELECTRIC



a fresh start

Spring is a season of renewal, and there's something about this time of year that makes everything feel fresh and full of possibility. It's our favorite season, and we're grateful to be the team behind the scenes keeping Westfield's homes and businesses running smoothly.

This spring carries a little extra meaning for us, because 2026 marks the 10th anniversary of Whip City Fiber. A decade ago, Westfield made the forward-thinking decision to build its own fiber network, and we've spent every year since working to make that investment worthy of your trust. Today, thousands of Westfield homes and businesses rely on Whip City Fiber for fast, reliable, locally-owned internet service—and that's something we're genuinely proud of. We hope you enjoyed our 10-year anniversary mailer giveaway, and a warm congratulations to all of our winners!

Speaking of smart investments—now is a wonderful time to explore the rebates available to Westfield residents. We offer savings on a wide variety of energy-efficient home upgrades year-round, and this spring, we're pleased to offer increased rebates on battery-powered yard

equipment. It's an easy way to upgrade your outdoor routine while keeping a little extra green in your wallet. Scan the QR code to the right for more details and to submit your rebate.

This April, our crews will begin Phase II of the cast iron pipe replacement program, made possible through a grant funded by the Pipeline and Hazardous Materials Safety Administration. We're thankful for our residents' patience during construction, and we want to assure you that all affected areas will be fully restored upon completion.

Before you break ground on any spring project, please remember to call 811 first. Digging without knowing what lies underground—even for something as simple as planting a tree or preparing a garden bed—can be dangerous and costly. The call is free, takes just a few minutes, and is required by law. Please review the 811 information included in this flyer so you know exactly what to expect before you pick up a shovel.

Thank you for being a valued member of the Westfield community. It is a privilege to serve you, and we look forward to a wonderful season ahead. As always, if you have any questions or need assistance, our team is here and happy to help at 413-572-0100.

Wishing you a safe, sunny, and enjoyable spring!

Sincerely,

Thomas P. Flaherty
General Manager

You can save up to \$300 on electric yard equipment this spring!



Battery Powered Lawn Equipment	Rebates
Riding Lawn Mower (including zero-turn)	50% up to \$300
Push Mower	50% up to \$100
Misc. Electric Yard Equipment (hedge trimmer, leaf blower, power washer)	Limited Time Increase! 50% up to \$100*

NEW Increased Rebates!

For more information and to submit



*\$100 rebate expires 5/31/26; after that, the rebate reverts to \$50.

Celebrating 10 years as WESTFIELD'S BEST GIGABIT INTERNET



Another benefit of a locally owned utility...

We are always working in the best interests of our customers and community. For more than ten years, WG+E customers have benefited from gas and electric rates which are consistently lower than the state average. We thought you'd want to know. *This chart based on annual bills and average consumption.*

Gas	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
% below/above State Average	-5.42%	-6.37%	-13.45%	-12.12%	-10.63%	-10.27%	-3.91%	-10.85%	-7.71%	-17.76%

Electric	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
% below State Average	-12.87%	-13.65%	-19.62%	-18.00%	-15.34%	-14.84%	-11.07%	-15.96%	-18.18%	-15.15%